

Troubleshooting

Blank Screen, (indicating no power to screen or machine):

Check power supply and connections to machine.
Inspect the power cord to the machine.
Inspect the power supply to the screen/circuit board.
Inspect the power cord to the machine.

Press Head Does Not Move (indicating no power to motor):

Check wiring connections to unit and motor.
Replace motor if faulty, operation only to be conducted by trained and qualified professional.

Rollers Do Not Move (indicating no power to unit or upper motor):

Check wiring connections to unit and small motor.
Replace motor if faulty, operation only to be conducted by trained and qualified professional.

Machine powers up but does not operate (indicating non-responsive screen):

Check wiring and data cable connections to screen.
If error persists, replacing of screen/ circuit board might be necessary, operation only to be conducted by trained and qualified professional.

Poor Sealing or Leakage (indicating misalignment of base and roller surfaces):

Check roller surfaces and centre chuck for any debris or foreign objects.
Check and adjust alignment of base to centre chuck.
Ensure prongs and base plate move freely and secure the cup in place prior to sealing.
If error persists, realignment of the roller surfaces might be necessary, operation only to be conducted by trained and qualified professional.

ERROR 1 (indicating failed cam switch):

Please contact Cuppion team at info@cuppion.com for support.
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ERROR 2 (indicating failed base limit switch):

Please contact Cuppion team at info@cuppion.com for support.
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